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BellSouth Telecommunications, Inc
333 Commerce Street
Suite 2101
Nashville, TN 37201-3300

joelle.phillips@bellsouth.com

T.R.A. DOCKET ROOM
May 24, 2004

Joelle J Phillips
Attorney

615 214 6311
Fax 615 214 7406

VIA HAND DELIVERY

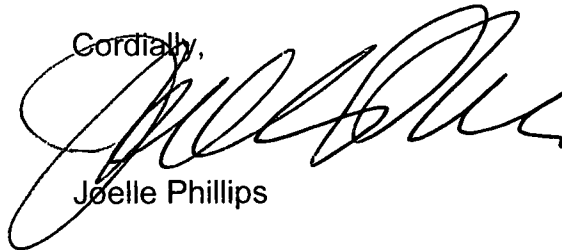
Hon. Deborah Taylor Tate, Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37238

Re *Petition for Expedited Review of Growth Code Denial by the Number
Pooling Administration Relating to State Farm Insurance Companies*
Docket No. 04-00160

Dear Chairman Tate.

Enclosed are the original and fourteen copies of BellSouth's *Petition for Expedited Review of Central Office Code Denial*. Copies of the enclosed are being provided to counsel for the Number Pooling Administration.

Cordially,



Joelle Phillips

JJP:ch

BEFORE THE TENNESSEE REGULATORY AUTHORITY
Nashville, Tennessee

In Re: *Petition for Expedited Review of Growth Code Denial by the Number Pooling Administrator Relating to State Farm Insurance Companies*

Docket No. _____

PETITION FOR EXPEDITED REVIEW OF CENTRAL OFFICE CODE DENIAL

BellSouth Telecommunications, Inc. ("BellSouth"), pursuant to rules adopted by the FCC for challenging determinations of the Number Pooling Administrator ("NeuStar"), petitions the Tennessee Regulatory Authority (the "Authority") for an expedited review of NeuStar's denial of BellSouth's application for use of central office code numbering resources in the 615 area code.

BellSouth respectfully shows the Authority as follows:

1. BellSouth is a telecommunications public utility regulated by the Authority providing intraLATA, local exchange telecommunications services in the Murfreesboro Rate Center.
2. NeuStar is an independent non-governmental entity that is responsible for administering and managing the North American Numbering Plan ("NANP") See C.F.R. § 52.13(a), (b).
3. On March 31, 2000, the Federal Communications Commission issued a Report and Order and Further Notice of Proposed Rule Making relating to numbering resource optimization ("FCC 00-104" or the "March Order") On December 29, 2000, the FCC issued its Second Report and Order, Order on Reconsideration in CC Docket

No. 96-98 and CC Docket No. 99-200, and Second Further Notice of Proposed Rulemaking in CC Docket No. 99-200 ("FCC 00-429" or the "December Order"). These FCC orders addressed issues and strategies relating to the efficient use of numbering resources.

4. In FCC 00-104 and FCC 00-429, the FCC announced rules and sought comments in an effort to implement uniform standards governing requests for telephone numbering resources in order to increase efficiency in the use of existing telephone numbers and to slow further exhaustion of existing numbers under the NANP.

5 Among other things, FCC 00-104 adopted a revised standard for assessing a carrier's need for numbering resources by requiring carriers to report rate center based utilization data to NeuStar. The FCC further required that to qualify for access to new numbering resources, applicants must establish that existing inventory within the applicant's rate center will be exhausted within six months of the application. Prior to this ruling, the Central Office Code Assignment Guidelines, used by the industry and NeuStar to make code assignments, required the applicant's existing number inventory within the applicant's serving switch to exhaust within six months of the code application in order for a code to be assigned.

6. This shift to a "rate center" basis for determining the need for new numbering resources was intended to "more accurately reflect how numbering resources are assigned" and to allow "carriers to obtain numbering resources in response to specific customer demands." FCC Order ¶105. BellSouth has sought reconsideration of the above-described MTE rule before the FCC on two separate occasions. On December 28, 2001, the FCC entered an order retaining the rules requiring carriers to calculate MTE on a rate center basis rather than on a per-switch

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basis. *In the Matter of Numbering Resource Optimization; Implementation of the Local Competition Provisions of the Telecommunications Act of 1996; Telephone Number Portability*, CC Docket Nos. 99-200, 96-98 and 95-116, *Third Report and Order* and *Second Order on Reconsideration* in CC Docket No. 99-200, FCC 01-362, Paragraph 48 (rel. Dec 28, 2001).

7. On or about May 20, 2004, BellSouth submitted a Central Office Code (NXX) Assignment Request - Part 1, and the CO Code Assignment - Months to Exhaust Certification Worksheet, to NeuStar to be assigned additional number blocks necessary to meet the demands of its customer, State Farm Insurance Companies. The request and worksheet are attached hereto as Exhibits "A" and "B" respectively.

8. The code assignment request was for growth blocks in the 615 NPA area code, in response to State Farm Insurance Companies request for 4,000 numbers. State Farm Insurance Companies cited number consolidation and growth as its basis for this request. However, BellSouth did not have sufficient number resources available within its inventory in the Murfreesboro Rate Center, and, accordingly, BellSouth was unable to provide State Farm Insurance Companies with sufficient numbers to meet its needs. For this reason, BellSouth sought the numbering resources as noted above.

9. BellSouth completed the applications in accordance with NeuStar's Central Office Code (NXX) Assignment Guidelines and completed the necessary Months to Exhaust Certification Worksheet required by NeuStar.

10. At the time of the code request, the Murfreesboro rate center had an MTE of approximately 10 months.

11. Despite the fact that BellSouth's Murfreesboro rate center may not exhaust for 10 months, BellSouth is unable to provide the requested service through its

switch that serves State Farm Insurance Companies within the Murfreesboro rate center. This is because the individual switch that serves this customer within the Murfreesboro rate center does not have sufficient number resources to meet the customer's request.

12 On or about May 20, 2004, NeuStar's Central Office Code Administration denied the number assignment request on the grounds that BellSouth had not met the rate center based months-to-exhaust criteria now set forth in the Central Office Code (NXX) Guidelines, notwithstanding the fact that BellSouth does not have the numbering resources needed to satisfy its customers' demands in the switch at issue. That decision is attached hereto as Exhibit "C."

13. BellSouth's inability to provide this large business customer with the requested numbers within the same NXX prevents BellSouth from providing the quality of service this customer desires and expects. (Correspondence from State Farm Insurance Companies is attached as Exhibit "D").

14. The Authority ordered thousands-block pooling for the 615 NPA with a Pool Start Date of March 14, 2002. According to NeuStar, based on the 2004 NRUF and NPA Exhaust Analysis – April 30, 2004, the projected exhaust date of the 615 NPA is the Second Quarter of 2012. Therefore, granting BellSouth's request for numbering resources would not materially impact exhaustion of available numbers in the Murfreesboro NPA.

15. Both FCC 00-104 and NeuStar's Central Office Code (NXX) Guidelines provide that state regulatory authorities have the power and authority to review NeuStar's decision to deny a request for numbering resources. See FCC 00-104, Appendix A, Final Rules, § 52.15(g) (3) (iv) ("The carrier may challenge the NeuStar's

decision to the appropriate state regulatory commission"); NeuStar Central Office Code (NXX) Guidelines § 13.0 ("Appeals may include but are not limited to one or more of the following options" . . . C. The CO Code Administrator(s) and code holders/applicants may pursue the disagreement with the appropriate governmental/regulatory body").

16. The TRA has recognized its jurisdiction and authority to review NeuStar denials and to order the release of numbering resources to meet specific customer needs. The TRA has, for example, ordered NeuStar to provide BellSouth with numbering resources to meet the service requirements of the University of Tennessee, even though BellSouth had been unable to satisfy the required months-to-exhaust criteria *Petition for Expedited Review of Growth Code Denial by the Number Pooling Administrator Relating to University of Tennessee - Chattanooga* (approved by the Directors on November 20, 2001 by a vote of 3-0) (see correspondence from TRA Executive Secretary, dated November 29, 2001, attached as Exhibit "E")

17. Similarly, state regulatory agencies in both North Carolina and Florida also have recognized their jurisdiction and authority to review NeuStar denials and to order the release of numbering resources to meet specific customer needs. The North Carolina Utilities Commission has ordered NeuStar to provide BellSouth numbering resources needed to meet the service requirements of Guilford County Government and Corning, Inc., even though BellSouth had been unable to satisfy the required months-to-exhaust criteria *See In the Matter of Petition of BellSouth Telecommunications, Inc. for Review of NeuStar Denial of Application for Numbering Resources*, Docket No. P-55, Sub 1268, Order Ruling on the BellSouth Petition (attached as Exhibit "F") Similarly, on May 1, 2001, the Florida Public Service Commission voted to accept the recommendation of its staff that NeuStar should be ordered to release numbering

resources to BellSouth in order to enable BellSouth to meet the needs of a customer requesting 2500 numbers, even though BellSouth could not satisfy the months-to-exhaust criteria. See Staff Recommendation Re: Docket No 010309-TL – *Petition by BellSouth Telecommunications, Inc for an Expedited Review of the NeuStar Denial of a Central Office Code for the Orlando Magnolia Switch* (attached as Exhibit "G").

18. In reviewing previous petitions of this type, the TRA Staff has requested that BellSouth provide additional information concerning number utilization for the specific central office involved in the request. This information for the Murfreesboro Central Office is attached hereto as Exhibit "H "

19 The Authority, and not the FCC, is the most appropriate body to address this appeal. As noted above, the Authority has been granted jurisdiction to hear appeals from NeuStar's decisions regarding numbering resources. Any jurisdiction of the FCC to do the same is merely concurrent with the jurisdiction of the Authority. BellSouth believes that the Authority can more quickly address the numbering problem facing State Farm Insurance Companies and BellSouth, and, because time is of the essence to the customer, BellSouth believes it is appropriate to pursue this matter in the forum that can most quickly address the issue

20. Under earlier months-to-exhaust procedures used by NeuStar, waivers or exceptions were granted where customer hardships could be demonstrated or where the service provider's inventory did not have a block of sequential numbers large enough to meet the customer's specific request. Under existing procedures, NeuStar looks at the number of months-to-exhaust for the entire rate center without any exceptions. The current process for review is arbitrary and results in decisions contrary to the public interest and decisions that do not necessarily preserve the efficient use of

telephone numbers or postpone dates of exhaust. Moreover, the denial of sufficient numbering resources to BellSouth to meet State Farm Insurance Companies' request is inconsistent with the FCC's position that "[u]nder no circumstances should consumers be precluded from receiving telecommunications services of their choice from providers of their choice for want of numbering resources." FCC 00-429 at ¶ 61 By refusing to grant numbering resources sufficient to meet State Farm Insurance Companies needs, the NeuStar is preventing State Farm Insurance Companies from obtaining the service of its choice from its carrier of choice, BellSouth.

21. Notwithstanding customer need for a specific numbering arrangement, BellSouth's analysis indicates that BellSouth will be unable to meet the six-months-to-exhaust threshold at the rate center level in time to obtain adequate numbering resources to serve this customer absent relief from the Authority. This situation will result in BellSouth's inability to respond to its customer's needs for specific numbering resources

CONCLUSION

For the reasons articulated above, BellSouth respectfully urges the Authority to direct the NeuStar to provide the requested numbers to BellSouth to enable BellSouth to meet the specific requirements of State Farm Insurance Companies in order that State Farm Insurance Companies may receive the service of its choice from the provider of its choice to meet its telecommunications needs.

WHEREFORE, BellSouth requests:

1. The Authority review the decision of the NeuStar to deny BellSouth's request for additional numbering resources; and

2. The Authority direct the NeuStar to provide numbers to BellSouth to meet the specific requirements of State Farm Insurance Companies in the Murfreesboro rate center within the 615 NPA.

Respectfully submitted,

BELLSOUTH TELECOMMUNICATIONS, INC.



Guy M. Hicks
Joelle Phillips
333 Commerce Street, Suite 2101
Nashville, Tennessee 37201-3300
(615) 214-6311

Pooling Administration System - Microsoft Internet Explorer provided by BellSouth

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Address: https://www.nationalpooling.com/pas/frames-index.jsp

Pooling Administration System

Sign Out

Part 1A

Type of Application: New

11 Contact Information

Note: If any of the contact info is incorrect, edit your user profile

Block Applicant

Company Name: BELL SOUTH TEL COMM INC DBA SOUTH CENTRAL BELL TEL
Headquarters Address: 3535 COLONADE PKWY
City: BIRMINGHAM
State: AL
Zip: 35243

Contact Name: Mrs DONNA R LYLES
Contact Address: 3535 COLONADE PKWY
City: BIRMINGHAM
State: AL
Zip: 35243
Telephone: (205) 977 3011
Fax: (205) 977 3013
E-mail: donna.lyles@bellsouth.com

Pooling Administrator

Contact Name: Ms Dora Wirth
Contact Address: 1800 Sutter St Ste 780
City: Concord
State: CA
Zip: 94520
Telephone: 9253638706
Fax: 9253637684
E-mail: dora.wirth@neustar.com

12 General Information

LRN Needed No: NPA 615 LATA: 470
OCN: 9419 BELLSOUTH SO CNTL
Parent Company OCN: 9419
Number of Thousands Blocks Requested: 4
Switch Identification (Switching Identity POI): MRBOTNMADSO
City or Wire Center Name: MURFREESBORO
Rate Center: MURFREESBORO
Rate Center Sub Zone: -

13 Dates

Date of Application: Thursday May 20, 2004
Requested Block Effective Date: 20 Jun 2004
Request Expedited Treatment: Yes No

14 Type of Service Provider Requesting the Thousands Block

a) Type of Service Provider: Incumbent Local Exchange Carrier (ILEC)
b) Primary type of service Blocks to be used for: Wireline
c) Thousands Block(s) (NPA NXX): 615-439-5, 615-439-6, 615-427-5, 615-692-5, 615-692-6

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BellSouth Companies

BellSouth Sites

BellSouth Telecommunicati

BellSouth Telecommunicati

Links

Media

AHW 2003-2004 Birmingham

al.com Everything Alabama

BellSouth NewsSource

BellSouth PCSelfHelp

BONIS WEB SITE

CWA Local 3902

Jefferson State Communit

MSN

NeuStar Number Pool Adm

numbermanager

ORBIT Customer Markets

orderpath

PawsWeb-South Central Bell

PawsWeb-Southern Bell

Regional ESP Schedules

SWITCH(TENN, KY, AL)

SWITCH FOMS MARCH

SWITCH NC, SC, GA

TN Tracker - South Centra

TN Tracker - Southern Bell

Tracker & CNUM User Guides

NEU STAR

c) Thousands Block(s) (NPA NXX X) assignment preference
Click here to see the available blocks in the pool

Request For Resources

New

Modify

Disconnect

Block Transfer

d) Thousands-Block(s) (NPA-NXX X) that are undesirable for this assignment, if any

Confirm Block(s) in Service

Search Forms

Submit Forecast

User Profile

Donate Blocks

Reports

615-439-5

615-439-6

615-427-5

615-692-5

615-692-6

Delete

615-427-0

615-427-8

615-427-9

615-692-1

615-692-2

615-692-3

615-692-4

615-692-7

615-692-8

615-692-9

Delete

e) If requesting a code for LRN purposes, indicate which block(s) you will be keeping (the remainder of the blocks will be given to the pool)

N/A

15 Type of Request

Initial block for rate center ☐ Yes

Growth block for rate center ☒ Yes

Change block N/A

Disconnect block N/A

Question? Email us

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Start

Internet

12:57 PM

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Address https://www.nationalpooling.com/pas/frames/index.jsp

Pooling Administration System

Sign Out

Months to Exhaust and Utilization Certification Worksheet - TN Level

donna.lyles@bellsouth.com (SP)

Date **Thursday May 20, 2004**
OCN 9419
Company Name **BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL**
Rate Center **MURFREESBORO**

List all Codes NPA(s) NXXs and Blocks NPA(s)-NXX X(s)

(615) 217 (16)	396 4-6 (16)	494 (17)	848 0-3, 5-7, 9 (26)	849 (29)	867 (13)	890 (16)
893 (0000-4999) (10)	893 (5000-9999) (29)	895 (23)	896 (20)	898 (16)	904 (04)	907 (14)

Name of Block Applicant **Mrs DONNA R LYLES**
Title **BAC SPECIALIST**
Telephone Number **(205) 977-3011**
Fax Number **(205) 977-3013**
E-Mail **donna.lyles@bellsouth.com**

A Available Numbers * **6829**
B Assigned Numbers * **100258**
C Total Numbering Resources * **116342**

D Quantity of numbers activated in the past 90 days and excluded from the Utilization calculation * **0**
List excluded Code(s) or Block(s)

NEU STAR

Request For Resources
New
Modify
Disconnect
Block Transfer
Confirm Block(s) in Service (Part 4)
Search Forms
Submit Forecast
User Profile
Donate Blocks
Reports

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Start BERT Inbo 3270 Main 3270 Main 3270 Pooling Docu 2:58 PM

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Address https://www.nationalpooling.com/pas/frames/index.jsp

NEU STAR

Request For Resources
New
Modify
Disconnect
Block Transfer
Confirm Block(s) in Service (Part 4)
Search Forms
Submit Forecast
User Profile
Donate Blocks
Reports

E Growth History - Previous 6 months² *

Month 1	284	Month 2	872
Month 3	426	Month 4	1106
Month 5	705	Month 6	480

F Forecast Next 12 months¹ *

Month 1	22	Month 2	4021
Month 3	22	Month 4	22
Month 5	22	Month 6	22
Month 7	22	Month 8	22
Month 9	22	Month 10	22
Month 11	22	Month 12	22

G Average Monthly Forecast (Sum of months # 1 & (Part F above) divided by 6)

H Months to Exhaust² (Numbers Available for Assignment to customers (A) / Average Monthly Forecast (G))

Explanation

FOR STATE FARM INSURANCE


1 A copy of this worksheet is required to be submitted to the Pooling Administrator when requesting additional numbering

Start BERT Inbo 3270 Main 3270 Main 3270 Pooling Docu 3:04 PM

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Request For Resources

- New
- Modify
- Disconnect
- Block Transfer

Confirm Block(s) in Service (Part 4)

Search Forms

Submit Forecast

User Profile

Donate Blocks

Reports

G Average Monthly Forecast (Sum of months # 1-6 (Part F above) divided by 6) 688 500

H Months to Exhaust⁴ (Numbers Available for Assignment to customers (A) / Average Monthly Forecast (G))

Block Requested	A. Available Numbers	H. Months to Exhaust
1	6829	9 919
2	7829	11 371
3	8829	12 824
4	9829	14 276

I Utilization⁵ (Assigned Numbers (B) / (Total Numbering Resources (C) - Excluded Numbers (D)) * 100 86 175

Explanation

FOR STATE FARM INSURANCE

- 1 A copy of this worksheet is required to be submitted to the Pooling Administrator when requesting additional numbering resources in a rate center. For auditing purposes, the applicant must retain a copy of this document.
- 2 Net change in TNs no longer available for assignment in each previous month, starting with the most distant month as Month #1 and Month #6 as the current month.
- 3 Forecast of TNs needed in each following month, starting with the most recent month as Month #1.
- 4 To be assigned an additional thousands-block (NXX X) for growth, "Months to Exhaust" must be less than or equal to 6 months (FCC 00 104 § 52.15 (g)(3)(iii)).
- 5 Newly acquired numbers may be excluded from the Utilization calculation (FCC 00104 section 52.15 (g)(3)(i)).

Show Calculations Continue Cancel

Done

Start


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Address <https://www.nationalpooling.com/pas/frames/index.jsp> Go Links



NEU STAR

- Request For Resources
 - New
 - Modify
 - Disconnect
 - Block Transfer
- Confirm Block(s) In Service (Part 4)
- Search Forms
- Submit Forecast
- User Profile
- Donate Blocks
- Reports

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Pooling Administration System

[donna.lyles@bellsouth.com](#) (SP) [Sign Out](#)

Months to Exhaust and Utilization Certification Worksheet - TN Level (Continued)

You have requested more blocks than you will exhaust in six months

Select One Option and Submit

- ☒ Return to the Months To Exhaust Form
- ☐ Discard all the information provided for the request and start with a fresh Part 1A
- ☐ State Waiver Option

Done

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05/20/04 14:33

MAY 10-2004 (MON) 12:43 BELLSOUTH BUSINESS SYS

404 638 1260

(FAX)

Exhibit D

Rx Date/Time MAY-07-2004 (FRI) 15 53
11 7 04 2 55PM STATE FARM AD SVCH

615 898 6141

State Farm Insurance Companies®



May 7, 2004

2500 Memorial Boulevard
Murfreesboro, TN 37131-0001

BELLSOUTH BUSINESS SYSTEMS INC CUSTOMER CARE
ATTN: BRENDA GAIL REESE, SERVICE CONSULTANT
1025 LENOX PARK BOULEVARD
4066
ATLANTA GA 30319

Dear Ms. Reese:

Please consider this letter as an official request to secure a block of 4,000, four thousand, DID telephone numbers for State Farm®, 2500 Memorial Boulevard, Murfreesboro, Tennessee 37131

It is desired that the 4,000 numbers be assigned as (615) XXX-3000 through 6999. Once the new numbers are assigned and active, we will be releasing our existing DID numbers. We presently have 1700 DID numbers which utilize two prefixes. Our desire is to have one prefix for all numbers.

Please advise of any additional information required to process this order.

Thank you.

John O. Smith
ASTS Supervisor
State Farm Murfreesboro Operation Center

JS/039
039/0507014

cc: Dean A. Davis
Roy Boyd
Paul Mersch
Kim Warner
File

TENNESSEE REGULATORY AUTHORITY



Sara Kyle, Chairman
Lynn Greer, Director
Melvin Malone, Director

460 James Robertson Parkway
Nashville, Tennessee 37243-0505

November 29, 2001

Ms. Cheryl Dixon
Senior Code Administrator
1800 Sutter Street
Suite: 570
Concord, CA 94520

RE: Denial of BellSouth's Central Office Code ("NXX") Assignment Request.

Dear Ms. Dixon:

On November 1, 2001, BellSouth Petitioned the Tennessee Regulatory Authority ("TRA") for Expedited Review of Growth Code Denial by the North American Numbering Plan Administration ("NANPA"), Docket No. 01-00957. BellSouth specifically requested the overturn of NANPA's denial, and order the issue of one growth code ("NXX") for the Chattanooga rate center in the 423 NPA.

BellSouth stated they requested a growth code in the 423 NPA in response to a request received from a customer, the University of Tennessee, Chattanooga ("UTC"), as they did not have sufficient numbering resources available to meet the customer's needs. BellSouth's also stated that the Chattanooga Rate Center's Months to Exhaust ("MTE") calculation was 31.88 months.

The TRA Staff ("Staff") verified that the MTE requirement six months cannot be met. Staff also verified that the Chattanooga rate center is a multiple switch rate center, and that the MTE has to be calculated on a rate center level rather than at switch level. Staff is also satisfied with the validity of UTC's request. In that the 423 NPA has a projected exhaust date for the 4th Quarter of 2004, and the current demands in the 423 NPA is 2.5 NXXs per month, it is unlikely that the assignment of one (1) NXX will have a material effect on the projected exhaust of the 423 NPA.

On November 20, 2001, the Directors of the Tennessee Regulatory Authority approved BellSouth's petition, and ordered the NANPA to issue BellSouth one growth code in the 423 NPA. The TRA Order will be provided once it is administratively processed.

Sincerely,

A handwritten signature in black ink, appearing to read "K. David Waddell".

K. David Waddell
Executive Secretary

CC: Brent Struthers, NeuStar

Telephone (615) 741-2904, Toll-Free 1-800-342-8359, Facsimile (615) 741-8953
www.state.tn.us/tra

**STATE OF NORTH CAROLINA
UTILITIES COMMISSION
RALEIGH**

DOCKET NO. P-55, SUB 1268

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

**In the Matter of
Petition of BellSouth Telecommunications, Inc.,
for Review of NANPA Denial of Application
for Numbering Resources**

**ORDER RULING ON THE
BELLSOUTH PETITION**

BY THE COMMISSION: On March 6, 2001, BellSouth Telecommunication, Inc. (BellSouth) requested that the Commission review the North American Numbering Plan Administrator's (NANPA) decision denying the reservation of two central office codes (NXXs) in the 910 and 836 Numbering Plan Areas (NPAs). Reservation of one NXX was requested for Guilford County Government and one NXX was requested for Coming, Inc., from NANPA.

NANPA, in reaching its decision to deny the numbering resources, stated that BellSouth's Month-to-Exhaust worksheet shows that BellSouth has more than a six month supply of numbering resources in the two central offices which would be providing services to these customers, respectively. However, BellSouth stated that it does not have in its inventory 10,000 sequential numbers (i.e., one NXX) in each NPA available to meet the service requirement for these two customers.

There were no comments filed on this matter before the Commission.

WHEREUPON, the Commission now reaches the following

CONCLUSIONS

After careful consideration, the Commission concludes that NeuStar, Inc., as NANPA, should provide BellSouth the numbering resources needed to meet the needs of Guilford County Government and Coming, Inc. The Commission notes that BellSouth, as a telecommunications service provider, should be allowed to meet its specific customer requirements. Furthermore, the reservations of numbering resources in this instance represent identifiable and known market requirements. The Commission also recognizes that NANPA in reaching its decision must recognize and use industry guidelines to ensure consistent decision-making among all industry participants.

IT IS, THEREFORE, ORDERED as follows:

1. That NANPA shall provide BellSouth the numbering resources it needs to meet the service requirements for Guilford County Government and Coming, Inc.

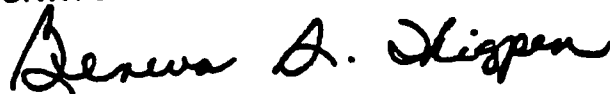
2. That the numbering resources assigned by BellSouth to Guilford County Government and Corning, Inc., shall be done in a sequential numbering manner to optimize these resources.

3. That these numbering resources shall be subject to reclamation if not used within the allowable reservation period according to industry guidelines.

ISSUED BY ORDER OF THE COMMISSION.

This the 10th day of April, 2001.

NORTH CAROLINA UTILITIES COMMISSION



Geneva S. Thigpen, Chief Clerk

040201.02

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BEFORE THE FLORIDA PUBLIC SERVICE

COMMISSION

In re: Petition for expedited review of North American Plan Administration's (NANPA) denial of application for use of central office code numbering resources or NXX codes in Orlando Magnolia switch by BellSouth Telecommunications, Inc. DOCKET NO. 010309-TL
ORDER NO. PSC-01-1146-PAA-TL
ISSUED: May 21, 2001

The following Commissioners participated in the disposition of this matter:

E. LEON JACOBS, JR., Chairman J. TERRY DEASON LILA A. JABER BRAULIO L. BAEZ
MICHAEL A. PALECKI

NOTICE OF PROPOSED AGENCY ACTION ORDER DIRECTING NANPA TO PROVIDE BELL SOUTH WITH A GROWTH CODE FOR THE ORLDFLMADS1 SWITCH

BY THE COMMISSION:

NOTICE is hereby given by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are substantially affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, *Florida Administrative Code*.

• **BACKGROUND**

On January 24, 2001, BellSouth Telecommunications, Inc. (BellSouth) submitted an application to the North American Numbering Plan Administrator (NANPA) for a central office (NXX) code for the ORLDFLMADS1 switch in the Orlando rate center. The code request was made to fulfill a request made by a specific customer who is in need of 2,500 consecutive Direct Inward Dialing (DID) numbers in an NXX with a four as the last digit (NX4).

The Orlando rate center consists of six central offices and seven switches [(Azalea Park (ORLDLAPDS0), Colonial (ORLDLCLDS0), Magnolia (ORLDLFLMADS1 and ORLDLFLMA42E), Pinecastle (ORLDLFLPCDS0), Pinehills (ORLDLFLMADS0), and Sand Lake (ORLDLFLSADS0)]. On February 6, 2001, NANPA denied BellSouth's request for a NXX code for the ORLDLFLMADS1 switch because BellSouth had not met the rate center months-to-exhaust (MTE) criteria currently required to obtain a growth code. On March 9, 2001, BellSouth filed a petition for expedited review of NANPA's denial of its application.

We are vested with jurisdiction pursuant to Sections 364.01 and 364.16(4), *Florida Statutes*, and 47

U.S.C. §151, and 47 C.F.R. §52.15(g)(3)(iv).

ANALYSIS

As mentioned above, BellSouth submitted an application to the NANPA for a NXX code for the ORLFLMADS1 switch in the Orlando rate center and was denied because BellSouth had not met the rate center MTE criteria currently required to obtain a growth code. Subsequently, BellSouth submitted a Petition to us for expedite review of NANPA denial of its application. In its prayer for relief, BellSouth requests us to review NANPA's denial and direct NANPA to release a growth code for the ORLFLMADS1 switch in the Orlando rate center.

Prior to March 31, 2000, carriers submitting an application for a growth code had to certify that existing codes associated with that switch, Point of Interface (POI), or rate center would exhaust within 12 months. In jeopardy Numbering Plan Areas (NPAs), applicants seeking a growth code had to certify that existing NXX codes would exhaust within six months.

Pursuant to Order No. FCC 00-104¹ applicants must now show the MTE criteria by rate center instead of by switch, and have no more than a six-month inventory of telephone numbers. Pursuant to 47 C.F.R. § 52.15(g)(3)(iii):

All service providers shall maintain no more than a six-month inventory of telephone numbers in each rate center or service area in which it provides telecommunications service.

We believe that the new MTE criteria creates a disadvantage for carriers with multiple switch rate centers because it is now based on rate centers, rather than switches. One switch in a multiple-switch rate center may be near exhaust while the average MTE for the rate center is above six months, thus preventing a carrier from obtaining a growth code for the switch near exhaust. For example, at the time of the NANPA denial of BellSouth's code request, the Orlando rate center MTE was 14.74 months with a 76.7% utilization level, while the MTE for the Magnolia-ORLDFLMADS1 switch was four months. BellSouth has stated that "Months-to-Exhaust criteria on a per rate center basis establishes a requirement that is difficult, and in some cases, impossible to meet."

We conclude that the code denial also poses a possible barrier to competition. A customer desiring service from BellSouth may have to turn to another carrier simply because BellSouth cannot meet the MTE rate center requirement. Another carrier who may have just one switch in the rate center, would have an advantage and may be able to obtain a growth code to provide the service. In Order No. DA 01-386², the FCC stated:

Under no circumstances should consumers be precluded from receiving telecommunications services of their choice from providers of ¹Report and Order, CC Docket No. 99-200, In the Matter of Number Resource Optimization, Order No. FCC 00-104 (March 31, 2000) ²DA 01-386, CC Docket No. 99-200, CC Docket No. 96-98, In the Matter of Numbering Resource Optimization, Implementation of the Local Competition Provisions of the Telecommunications Act of 1996 (February 14, 2001) their choice for want of numbering resources.

FCC No. DA 01-386 at ¶11.

We find that another dilemma created with the new MTE rate center criteria is rate center consolidation. The FCC promotes rate center consolidation as a number conservation measure, and encourages states to consolidate rate centers wherever possible. The problem arises when you attempt to consolidate small rate centers which may have one switch and end up with one rate center with multiple switches. In Order No. FCC 00-429³, the FCC states:

Some ILECs suggest, however, that the utilization threshold should be calculated on a per-switch basis in rate centers that have multiple switches, particularly where they have not

deployed LNP capability. According to BellSouth, in the absence of thousands-block number pooling, numbers cannot be shared easily among multiple switches in the same rate center. They assert that there are technical constraints on their ability to share numbering resources among multiple switches within the same rate center and that a low utilization rate in one or more switches could prevent it from meeting the rate center utilization threshold. SBC argues in its comments that the utilization threshold should be calculated at the "lowest code assignment point" the rate center, where there is only one switch, or the switch, where there is more than one in a rate center.

Order No. FCC 00-429 at ¶ 32.

We believe that number pooling may assist in obtaining growth codes in a multiple switch rate center, however, BellSouth cannot support intra-service provider porting between switches until thousands-block pooling is implemented in the Orlando Metropolitan Statistical Area. The 407 NPA currently does not have a pooling trial, but new area code relief for this NPA has already begun with the initial industry planning meeting which took place April 3, 2001. Number pooling for this area, along with other number conservation measures for the 407 NPA, will be examined in that docket.

We note that two other state commissions have addressed NANPA's denial of growth codes. BellSouth included in its petition an order issued by the State of North Carolina Utilities Commission addressing NANPA's denial of two growth codes because BellSouth did not meet the new MTE rate center requirements.⁴ BellSouth had two large customers, in need of NXX codes. One customer requested 10,000 sequential numbers, and the other customer needed to utilize approximately 6,000 numbers immediately for the establishment of a call center. The North Carolina Commission overturned NANPA's denial of the two NXX codes, and directed NANPA to provide numbers to meet the specific requests of Microsoft and Duke Energy.

The Public Service Commission of Wisconsin addressed a similar issue in its Docket 5-TK-101, Ameritech's Challenge of Neustar's Denial of a Request for a Central Office Growth Code at the Appleton Exchange, mailed December 22, 2000. In that case, Ameritech was denied a growth code because its MTE estimate was 7.4 months based on the rate center criteria, which is above the six month maximum MTE required by 47 C.F.R. § 52.15(g)(3)(iii). Ameritech requested the growth code to fulfill a request by two large customers who each wanted five-digit dialing for internal calls and specifically requested to have an eight as the third digit of the NXX code. In ³Second Report and Order, Order on Reconsideration, CC Docket No. 99- 200 and CC Docket No. 96-98, In the Matter of Numbering Resource Optimization, et. al., Order No. FCC 00-429 (December 29, 2000) ⁴ State of North Carolina Utilities Commission, Order Granting Reserved Numbers, issued January 16, 2001, in Docket No. P-55, Sub 1250, In the Matter of Petition of BellSouth Telecommunications, Inc. for Review of NANPA Denial of Application for Numbering Resources. its Order, the Wisconsin PSC overturned NANPA's decision to deny a growth code, and directed NANPA to provide Ameritech with a growth code.

A procedure is available to carriers who are denied growth codes because of the rate center MTE requirement. Addressing NXX growth code denials, 47 C.F.R. § 52.15(g)(3)(iv), states, in part:

The carrier may challenge the NANPA's decision to the appropriate state regulatory commission. The state regulatory commission may affirm or overturn the NANPA's decision to withhold numbering resources from the carrier based on its determination of compliance with the reporting and numbering resource application requirements herein.

BellSouth has provided us with the name of the customer requesting the 2,500 codes, copies of its NANPA application for a new growth code, copies of its MTE worksheet for the Orlando rate center, and copies of the Part 3 form from NANPA denying the code. We contacted BellSouth's proposed customer via telephone and verified that the customer wants BellSouth as its provider of service. We also verified with NANPA that there would be minimal impact on the 407 NPA by releasing a new growth code for this switch. We also reviewed the BellSouth utilization data for the ORLDFLMADS1 switch in the Orlando rate center to verify that BellSouth has no available codes to meet this specific customer's needs.

In evaluating BellSouth's petition, we have utilized the following factors and concluded that:

- 1) BellSouth has demonstrated that it has a customer in need of numbering resources;
- 2) BellSouth has shown that it is unable to provide services to a potential customer because of NANPA's denial of the NXX code;
- 3) There are potential competitive concerns because of the NANPA code denial since the potential customer cannot choose the provider of his choice; and,
- 4) There would be minimal impact to the 407 NPA by releasing a new growth code.

CONCLUSION

Based on the foregoing, we find it appropriate to overturn NANPA's decision to deny a growth code, and direct NANPA to provide BellSouth with a growth code for the ORLDFLMADS1 switch as soon as possible. We also find that once the specific customer needs are met, BellSouth shall keep as many of the remaining blocks as possible in the new NXX uncontaminated for future number pooling.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that North American Numbering Plan Administrator shall provide BellSouth Telecommunications, Inc. with a growth code for the ORLDFLMADS1 switch in the Orlando rate center as soon as possible. It is further

ORDERED that BellSouth Telecommunications, Inc. shall maintain as many of the remaining blocks as possible in the new NXX uncontaminated for future number pooling once the specific customer needs are met. It is further

ORDERED that the provisions of this Order, issued as proposed agency action, shall become final and effective unless an appropriate petition, in the form provided by Rule 25-22.036, *Florida Administrative Code*, is received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on the date set forth in the "Notice of Further Proceedings or Judicial Review" attached hereto. It is further

ORDERED that in the event this Order becomes final, this Docket shall be closed.

By ORDER of the Florida Public Service Commission this 21st day of May, 2001.

BLANCA S. BAYÓ, Director
Division of Records and Reporting

By: /s/ Kay Flynn
Kay Flynn, Chief
Bureau of Records

This is a facsimile copy. Go to the Commission's Web site, <http://www.floridapsc.com> or fax a request to 1-850-413-7118, for a copy of the order with signature.

(S E A L)
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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), *Florida Statutes*, to notify parties of any administrative hearing that is available under Section 120.57, *Florida Statutes*, as well as

the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

The action proposed herein is preliminary in nature. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, in the form provided by Rule 28-106.201, *Florida Administrative Code*. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on June 11, 2001.

In the absence of such a petition, this order shall become final and effective upon the issuance of a Consummating Order.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

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MURFREESBORO RATE CENTER

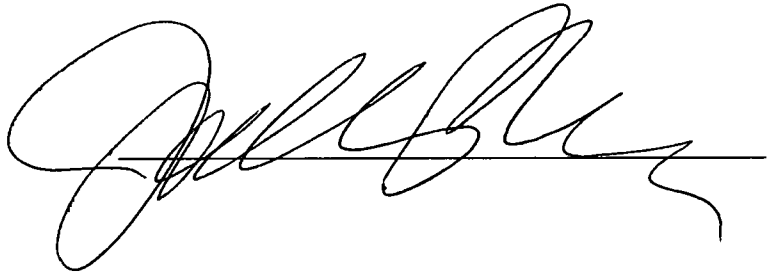
NPA	NXX	Working Numbers	Number Utilization
615	217	8,657	86 57%
615	396	3,000	100 00%
615	494	9,115	91 15%
615	848	7,570	94 63%
615	849	9,462	94 62%
615	867	9,246	92 46%
615	890	9,528	95 28%
615	893	9,507	95 07%
615	895	9,424	94.24%
615	896	9,456	94 56%
615	898	9,774	97 74%
615	904	7,556	94 45%
615	907	8,971	89 71%
		111,266	93 50%

CERTIFICATE OF SERVICE

I hereby certify that on May 24, 2004, a copy of the foregoing document was served on the parties of record, via the method indicated:

- ☐ Hand
- ☒ U.S. Mail
- ☐ Facsimile
- ☐ Overnight Mail
- ☐ Electronic Mail

Ms Cheryl Dixon
Senior Code Administrator
Number Pooling Administrator
1800 Sutter Street, Suite 570
Concord, California 94520

A handwritten signature in black ink, appearing to read "Cheryl Dixon", is written over a horizontal line.